

MGT. 364: OPERATIONS MANAGEMENT

INSTRUCTOR: Jim Ampleman, MBA
OFFICE: Glass Hall, # 413
OFFICE HOURS: Monday: 6:00 - 6:30 p.m. & by appointment
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COURSE OBJECTIVES

- To learn how to effectively use academic theory in business.

TEXTBOOK

- OPERATIONS MANAGEMENT: Strategy and Analysis, 7th edition
- AUTHORS: L.J. Krajewski and L.P. Ritzman
- PUBLISHER: Addison-Wesley

ATTENDANCE

- Attendance is taken every class period for administrative purposes.
- There are two extra credit assignments available to students who have an 80% attendance rate for the entire semester.
- The attendance policy is a “No Fault Attendance Policy”; i.e. there are no un-excused or excused absences, only absences.

SEATING

- Students may sit in any available chair; however, please stay in the same chair for the entire semester.

ACADEMIC HONESTY

- Any student participating in any form of academic dishonesty will be subject to sanctions as described in the *Student Academic Integrity Policies and Procedures*, which can be found at <http://www.missouristate.edu/acadaff/AcademicIntegrity.html> (also available at the Reserves Desk in Meyer Library).

NONDISCRIMINATION CLAUSE

- The MSU statement of nondiscrimination can be found at <http://www.missouristate.edu/eoaa.htm>.

DISABILITY ACCOMMODATION

- To request accommodations for disability, students must contact Disability Services (<http://www.missouristate.edu/disability>), Plaster Student Union Suite 405, (417) 836-4192; TTY (417) 836-6792. Students must provide documentation of disability to Disability Services prior to receiving accommodations.

GRADING

- Points Available
 - Exam I 80
 - Exam II - Mid-term 80
 - Exam III 80
 - Exam IV - Final 80
 - 320

 - Extra credit I 5 (for eligible students only)
 - Extra credit II 5 (for eligible students only)
 - 330
- Grading Scale
 - A 288 and above
 - B 256 - 287
 - C 224 - 255
 - D 192 - 223
 - F 191 and below

EXAMS

- Exams will have problem solving, multiple choice, and true/false questions.
- The solved problem assignments will not be turned in, but will help prepare students for each exam.
- If a clear and convincing majority of students (approx. 70%) have missed an exam question the instructor will review the question and consider nullifying it.
- Any questions concerning an exam question may be asked during class or instructor office hours, but will be limited to the day exams are handed back and the next class meeting.
- If a student misses an exam or is going to miss an exam, the decision to give a make-up exam will be made on a case-by-case basis.

Date	Chapter/Supplement	Solved Problem
1/22	Chapter 1 Chapter 2 Supplement A	Sp 1, 2 - Sp1
1/29	Supplement A Chapter 3	Sp 2, 3, 4 -
2/5	Test 1	
2/12	Chapter 4 Supplement B Chapter 5	- - Sp 1, 2, 3
2/19	Presidents Day – No Class	
2/26	Chapter 6 Supplement C Chapter 7	Sp 1 - Sp 2
3/5	Chapter 8 Chapter 9	Sp 2 Sp 1
3/12	Test 2	
3/19	Spring Break – No Class	
3/26	Chapter 10 Chapter 11	Sp 4 Sp 1
4/2	Chapter 12 Chapter 13	- Sp 1, 2, 3
4/9	Chapter 14 Supplement D	Sp 1 Sp 1
4/16	Test 3	
4/23	Chapter 15	Sp 1, 3, 4, 5
4/30	Supplement E Chapter 16	Sp 1, 2 Sp 1, 2
5/7	Chapter 17	Sp 2, 3, 4
5/14	Test 4	