

**MGT 364
OPERATIONS MANAGEMENT
FALL 2006**

Instructor: Glenn Pace

Phone: 836-4245; 844-9887

Office: Glass 420

Office Hours: Tuesday & Thursday, 11:00 am – 12:15 pm; 5:30-6:30 pm

E-mail: gpace@missouristate.edu

PURPOSE: This course is designed to acquaint all students of management with the processes and skills used by organizations to create competitive advantages in the marketplaces of the global economy. All management functions are integrated to show how firms run operationally. Problem solving will be an active part of the process.

TEXT: *Operations Management*, by Chase, Aquilano, and Jacobs, 11th edition. New York: McGraw-Hill Companies, 2006.

SCHEDULE OF ASSIGNMENTS:

August	22	Introduction, Chapter 1
	24	Chapters 1 and 2
	29	Chapter 2
	31	Chapter 3
September	5	Chapters 3 and 4
	7	Chapter 4
	12	Chapters 4 and 5
	14	Chapter 5
	19	Exam, Chapters 1-5; Presentations
	21	Chapter 6
	26	Chapters 6 and 7
	28	Chapters 7 and 8
October	3	Chapter 8
	5	Chapter 9
	10	Chapters 9 and 10
	12	Chapter 10
	17	Exam, Chapters 6-10; Presentations
	19	Fall Break – No Class
	24	Chapter 11
	26	Chapters 11 and 12
	31	Chapter 12
November	2	Chapter 13
	7	Chapters 13 and 14
	9	Chapter 14
	14	Exam, Chapters 11-14; Presentations
	16	Chapter 15
	21	Chapters 15 and 16
	23	Thanksgiving Holiday – No Class
	28	Chapter 16
	30	Chapter 17
December	5	Chapters 17 and 18
	7	Chapter 18
	12-14	Final Exam, Chapters 15-18

GRADING: Three regular exams and a final are scheduled, as indicated below. Exams 1, 2, and 3 are worth 125 points each, and the final is worth 100 points. Cases and other homework will be assigned, totaling 100 points. Grading will be on a modified curve basis.

ATTENDANCE POLICY

Regular attendance at the lectures is absolutely necessary to fully understand these topics. If you have a conflict, a courtesy call or e-mail is expected.

NON-DISCRIMINATION:

Missouri State University is an equal opportunity/affirmative action institution, and maintains a grievance procedure available to any person who believes he or she has been discriminated against. At all times, it is your right to address inquiries or concerns about possible discrimination to the Office for Equity and Diversity, Siceluff Hall 296, (417) 836-4252. Other types of concerns (i.e., concerns of an academic nature) should be discussed directly with your instructor and can also be brought to the attention of your instructor's Department Head.

ACADEMIC DISHONESTY:

Missouri State University is a community of scholars committed to developing educated persons who accept the responsibility to practice personal and academic integrity. You are responsible for knowing and following the university's student honor code, *Student Academic Integrity Policies and Procedures*, available at <http://www.missouristate.edu/provost/3935.htm> and also available at the Reserves Desk in Meyer Library. Any student participating in any form of academic dishonesty will be subject to sanctions as described in this policy.

DISABILITY ACCOMMODATION:

To request academic accommodations for a disability, contact the Director of Disability Services, Plaster Student Union, Suite 405, (417) 836-4192 or (417) 836-6792 (TTY), <http://www.missouristate.edu/disability>. Students are required to provide documentation of disability to Disability Services prior to receiving accommodations. Disability Services refers some types of accommodation requests to the Learning Diagnostic Clinic, which also provides diagnostic testing for learning and psychological disabilities. For information about testing, contact the Director of the Learning Diagnostic Clinic, (417) 836-4787, <http://psychology.missouristate.edu/ldc>.

POLICY ON USE OF CELL PHONES IN CLASSES:

The use by students of cell phones, pagers, or similar communication devices during scheduled classes is prohibited. All such devices must be turned off or put in a silent mode and cannot be taken out during class. At the discretion of the instructor, exception to this policy is possible in special circumstances. See <http://www.missouristate.edu/provost/4264.htm> for complete policy.